



# GCTC

Global Computer Training Center

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## A+ Certification

A+ Certification, sponsored by CompTIA (Computing Technology Industry Association), has become the industry-wide standard for measuring the knowledge and skills of an entry-level computer service technician. It is the foundation to an IT career.

### Course Highlights:

The candidate will gain knowledge specific to the tasks of installing, configuring, upgrading, troubleshooting, repair and maintenance, and basic networking of microcomputer systems. The course will cover the following modules that are required for the A+ Certification exam.

#### *Core Hardware Service Technician*

- Installation, Configuration and Upgrading
- Diagnosing and Troubleshooting
- Preventive Maintenance
- Motherboards/Processor/Memory
- Printers
- Basic Networking

#### *Operating System Technologies*

- Operating System Fundamentals
- Installation, Configuration, Upgrading
- Diagnosing and Troubleshooting
- Networks

### Duration:

The A+ Certification course consists of 51 hours of instructor led and hands-on training. It can be completed in 7 days (full-time) or 8.5 weeks (part-time).

### Who can attend this course?

The A+ Certification course is recommended to individuals who want to advance their careers and marketability in the field of personal computer support and service. A basic working knowledge of computers is a useful background for individuals considering A+ Certification.

### Certification Requirements:

A+ Certification requires that each candidate pass two exams, Core Hardware Exam and Operating System Exam. These exams can be taken at any Prometric or VUE Testing Center.

### Job Prospects:

With A+ certification, one becomes eligible to work as Computer Service Technician, Help Desk Staff, or Technical Support Staff in an office environment.